

## TUH HER©ES AWARD 2020



## Dear Patient / Visitor

The TUH Heroes programme is a chance to celebrate staff from across the Hospital, not just the Doctors and Nurses who care for patients. The Patient Experience award is for a staff member that supports the Hospital ethos of *People Caring for People to Live Better Lives*.

On behalf of the Hospital, I would like to ask you to nominate a member of staff who made a real difference during your time in the Hospital. A person that showed to you or your family member they did that one extra kind thing that put themselves in your shoes. A person that went beyond what you would expect in your care or what a family member expected, delivering an 'exceptional patient experience'.

There is a simple form to fill out on the other side of this page. Thank You in advance for taking the time to do so.





Name of the Staff Member:
Department / Area they work in:
The reason you are nominating them
Your name:
Contact details:
(if you would like us to let you know who wins the award this year)